

# 2024-2025 STUDIO FEES & POLICIES

## **TUITION & FEES**

The Superstars program runs for nine months and pricing is based on a set number of weeks of class. You are responsible for all fees according to each class you are registered. Fees are pulled automatically on the 1<sup>st</sup> of the month, October through May. September tuition and Registration fee are due at the time of registration. ***We offer automatic payments for your convenience, however, it is your responsibility to make sure that your balance is paid.***

Monthly payments include tuition, and the following months will have additional fees automatically included:

November:	\$40 Costume Deposit (non-refundable)
December:	Costume Balance
January:	Competition Team Additional Fees
February:	Recital Fee

\*See below for additional information on Costume and Recital Fees

### **Registration Fee**

\$35 - Student / \$65 - Family

This fee is due upon registration and includes one performance t-shirt which will be worn for the Holiday Show, parades, in class, rehearsal, and any other special performances deemed necessary by the directors.

### **Late Registration Fee**

Any registrations received after November 1<sup>st</sup> will be assessed an additional \$15 late registration fee.

### **Recital Fee**

\$60 – 1<sup>st</sup> child / \$100 – Family

Recital fee is included with February payment.

### **Costume Fee**

♥ = \$85   ★ = \$95   ♦ = \$105

\* Any registrations received after November 1<sup>st</sup> will be charged an additional 20% on the costume fee listed above to cover the special order and shipping costs.

\*\* Competition Classes: see competition cost sheet

A costume will be ordered through the studio for each class in which your child is enrolled, unless otherwise noted on the schedule. **A \$40 costume deposit per costume is due on November 1<sup>st</sup>.** Any costume balance due remaining on November 30th will be included with your automatic payment in December.

### **Accessory Fee**

Baton Classes: all students enrolled in baton classes are required to purchase a baton; payment is due at the time of order.

Tights: Student registered for Dance, Hip Hop, Lyrical, and Baton are required to purchase tan tights for Recital.

## **PAYMENT OPTIONS**

As part of the registration process, all families are enrolled in automatic monthly payments. Monthly payment by credit/debit card is the default option, and does not require any additional action. This option is recommended for all non-competition students. To enroll in a different payment plan, please select the appropriate tag in your registration portal. If you need assistance selecting a payment plan, please email the studio.

### **Yearly**

Pay total tuition, costumes, and applicable fees required for all classes and students enrolled at the time of registration. The recital fee is waived on yearly payments.

### **9-and 12-Month Fixed**

Annual total is divided and distributed evenly over 9 or 12 months. *Fixed payment plans reserved for Competition and multi-class/multi-student families only.*

### **Automatic Credit/Debit Card (DEFAULT OPTION)**

Monthly deductions are made the first of each month for tuition (October-May). Payments are modified in November and December to include costume payments, and February for the recital fee.

**COLLECTION FEE** – A \$25 charge will be assessed for any returned check, denied auto withdrawal or rejected credit card. After the second returned item, your account will be updated to cash only.

If you have problems paying your account, please speak with the directors to discuss alternative payment arrangements. We will try our best to accommodate a request for alternative payment plans. If you don't contact us, it will be assumed your account is delinquent.

### **SHOE REQUIREMENTS**

In the interest of uniformity, **all** shoes must be purchased through the studio.

**TAP CLASSES** - Tan tap shoes

**BATON & JAZZ** - Tan jazz shoes

**HIP HOP (K-9<sup>th</sup>)** – Black sneakers

**HIP HOP (10<sup>th</sup>-12<sup>th</sup>)** – Sneakers (to match costume)

**BALLET** - Pink ballet shoes

**LYRICAL/CONTEMPORARY** – Half-sole canvas shoe

**TUMBLING** - Barefoot

**CHEER** - White cheer shoes

\*\*Competition Classes: shoe requirements will be communicated by the team director.

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## **DROP/CHANGE POLICY**

If you choose to drop a class or discontinue classes with the Superstars, you must notify the studio in writing by the 20<sup>th</sup> of the month prior to unenrolling. Informing the teacher or failure to report to class does not constitute a drop. If a class is dropped after the 20<sup>th</sup> of the month, the account will be charged for the following month's tuition and any applicable fees. Refunds will not be issued for the month in which notice was given. Accounts will continue to be charged until written communication is provided to the directors.

In the event a student needs to change classes please notify the studio in writing by the 20<sup>th</sup> of the month. Once the change request is processed the account will be updated. Any difference in monthly payment will be applied to the account unless otherwise instructed by the requestor.

**NO REFUNDS** – We limit our class size and each child has reserved a spot that could have gone to another student.

## **GENERAL POLICIES**

### **Attire**

Any form-fitting dancewear allowing students to stretch & move is acceptable – NO JEANS. Hair must be pulled away from face. We will not compromise on this rule as it is for each student's safety.

### **Communications**

Communication will be sent to the email address provided at registration as well as the website. **Please read these communications and be sure to check the website for updates!!!** This is the best form of communication we have for relaying important information. It is the parents' and students' responsibility to be aware of what is happening at the studio.

### **Insurance**

The Superstars Performing Arts Academy does not carry medical insurance for students. It is required that all students be covered by their own family insurance policies. In the event of an injury, it is understood that the student's own policy is the only source of reimbursement.

### **Snow Days**

The studio will follow the weather cancellations of the Norwalk Community School District. If they deem it unsafe for children and cancel school for the day or let school out early, studio classes will not be held. The directors may make exceptions to cancellations due to wind chill. In if doubt, call the studio for a recording or check the website on whether classes will be held or not.

Cancellations due to weather will not be refunded.

### **Holidays**

Holidays will generally follow school schedules. Vacation dates will be posted on the website as well as on the studio calendar received at registration. We do NOT close for Martin Luther King

Holiday, President's Day, school conferences, teacher workdays, or other miscellaneous school closings.

### **Attendance**

All students must attempt to attend all regularly scheduled classes. Good attendance is imperative, as absences and tardiness can hold back an entire class. No refunds will be given for missed classes.

### **Solos**

Solos for Recital are reserved for seniors that have taken lessons with the Superstars for 5 consecutive years. Each senior will perform his/her solo in one Recital if they wish. All other special numbers for the Recital will be selected by the directors and must be choreographed by Superstars staff.

Senior solos are a privilege to perform at recital and the directors reserve the right to refuse a senior solo request for non-compliance with the Superstars policies on attendance. Any senior wanting to perform a solo must contact a staff member regarding the solo request; staff members will not contact the seniors regarding a solo.

### **Conferences with Instructors**

Conferences may be arranged with instructors at any time if deemed necessary. All conferences must be scheduled through the office – not the teacher. Please do not conference with teachers during and/or between classes.

If you have questions, feedback, or concerns for the directors please feel free to email us at:

[superstarsperformingarts@gmail.com](mailto:superstarsperformingarts@gmail.com).

### **Miscellaneous**

Children need to be potty trained to attend classes & perform in Recitals.

Pictures will be taken throughout the year and could possibly be used in promotions for the studio and/or newspaper articles.

We are NOT responsible for lost or stolen items.

Food, drinks, and gum are NOT allowed in any of the classrooms.

We reserve the right to refuse service.

**We thank you for choosing the Superstars and we look forward to working with you and your student(s). If you have any questions regarding these policies, please feel free to contact us.**

**Phone: 515.850.0918**

**Email: [superstarsperformingarts@gmail.com](mailto:superstarsperformingarts@gmail.com)**