

Hello Superstars!

First and foremost, we hope everyone is staying safe and healthy. We want to take this opportunity to update everyone on our plans moving forward. In order to ensure the safety and health of our students, their families, and our staff, we feel it is in everyone's best interest to keep the studio closed through May.

Our current plan is to discontinue video classes for May, and tuition will be waived. We are planning to hold a "virtual" video-recorded recital at the studio at the end of June. In preparation for this virtual recital, we will resume classes for 3 weeks in June during your regularly scheduled day and time. More information regarding these plans are detailed below, so please take time to read through them. If you have any questions regarding the information, please let us know as we are happy to help!

MAY CLASSES

We have decided to not continue with video classes during May. At this point, there is not much more the staff and students can accomplish via video and we feel the students have gotten the most out of the video classes for the time being. We ARE still planning some sort of recital/performance, though, which is detailed below. Because we are still planning to perform the routines, we ask that all students continue using the videos from their teachers to practice and stay updated on their routines.

MAY TUITION & PAYMENTS

As we will not be offering recorded classes during the month of May, tuition will be waived. We have listed below what to expect for May based on your payment plan:

STANDARD ACH OR CREDIT CARD PLANS –

No May payment will be processed.

FIXED PAYMENT ACCOUNTS –

May payments will be ran after the discount is applied and new payment amount figured. Payment will be ran on May 11th.

FLEX ACCOUNTS –

Superstars will contact you in the coming weeks regarding any account balance and make arrangements for payment.

YEARLY –

A credit will be applied to your account, and Superstars will contact you after May 11th regarding the credit.

RECITAL & PICTURES 2020

This year's recital will look and feel different, as much of the last couple months has. Because of the uncertainty surrounding the virus and what is to be considered safe for group gatherings, as well as the uncertainty of what

restrictions might be placed on our typical venue at the high school auditorium, we have made the decision to do our recital virtually and exclusively on video. We will also hold recital pictures at the same time.

This was an extremely tough decision to make, but the safety of our students, families and our staff is of utmost importance and we feel this is our best option for this year. Virtual recital and pictures are currently scheduled for the weekend of June 27-28, 2020 (Saturday and Sunday). More details will be communicated as to what time and day each class will be recorded for the recital.

Virtual recital and pictures will all be held in conjunction with one another at the Norwalk studio. Students will first have their individual and group pictures taken by Toni Johnson Photography in Studio D. Then the classes will make their way to the larger studio to have their routines professionally recorded by Dave Mattern. Each class will wear their costume for their pictures and performance. We will also be renting large curtains to place in the studio for the students to perform in front of, in an effort to provide the closest possible recital environment for them.

The virtual recital and picture schedule will be conducted similar to our normal picture schedule. Each class will be assigned a time to arrive at the studio for each class they are enrolled in. The students will have their pictures taken, perform their routines for the video, and then they will be done. We anticipate to be assign each class around 20-30 minutes for each class they are enrolled in.

Because of these uncertain times, we will only be allowing 1-2 parents or guardians for each class. Parents/guardians will be allowed to be present with their child for pictures and the recording, but will need to exit the studio once each class has been completed.

In preparation for the virtual recital, we will begin holding regularly scheduled classes for 3 weeks, beginning on June 8. Students will have normal classes as they did during the year for the weeks of June 8, 15, and 22. It is our hope that we can begin reviewing recital routines during these classes in an effort to get them ready for the virtual recital the weekend of June 27-28.

RECITAL FEE & JUNE CLASSES

As Recital 2020 will look a little different this year, we are taking a different approach for how we utilize recital fee. Recital fees will be used to cover the cost of the recital backdrop, recital supplies, staff, professional videographer, etc. The recital fee will also be applied for classes held in-studio during June, therefore no tuition will be collected in June for any classes held. Finally, as we are doing a virtual setting for recital with very restricted audience, we will use part of the recital fee to provide one (1) recital DVD to each of our studio families. If you would like to purchase additional copies, we will have order forms available at the studio on virtual recital day. All DVDs will be delivered to the studio, and more information regarding pick-up dates will be available at a later time.

PARTICIPATION IN VIRTUAL RECITAL

We understand that some of our families may not feel comfortable or be able to participate in recital. If you are not able to, or choose not to participate, we ask that you kindly let us know so we can have a more accurate list of students who will be participating.

Recital fee is non-refundable. We appreciate your understanding that we are a small business doing our very best to provide options in these very uncertain and unprecedented times. Even with the virtual approach to recital there are significant costs involved to be able to provide our hard working students a great 2020 Recital and we are really looking forward to seeing all our students again!

COMPETITION DANCE

The situation with all our competitions continues to evolve and change. Each team needs to be on the lookout from their team's director in the coming weeks for further information regarding classes, practices, and competition schedules.

Also, because of our virtual recital situation, we will not be doing a Finale routine for this year, therefore your Finale T-shirt fee will be refunded.

Again, we honestly cannot begin to express how grateful we are for everyone's patience, understanding, and support during this time. It is our sincere hope that we will be allowed to continue with our plans for holding our virtual recital. We realize a virtual recital is not the same, but given our current situation, we feel it is a good solution and compromise in order to give our students some sort of performance opportunity!

We still plan to move forward with these plans as noted, but will continue to monitor the situation, as well as the recommendations of the CDC, Governor Reynolds, and state government officials. If any changes become necessary, we will communicate those to everyone.

We encourage you to continue supporting your local businesses in whatever way possible. Most importantly, we hope this message finds you all safe and healthy.

Thank you so much,
Superstars Performing Arts Staff